

Sydney R. Farrington

Asheville, NC

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Objective

I am an aspiring web developer looking to grow in a forward-thinking organization where I can combine my extensive customer service expertise and web development education to build and manage efficient and intuitive web applications that align with user requirements and business goals.

Technical Skills

- Adobe Photoshop, Illustrator, InDesign
- Microsoft Word, Excel, PowerPoint,
- WordPress, CMS
- Figma
- HTML, CSS, JavaScript, MySQL
- Linux/Unix, Windows

Education

Associate of Applied Science in Web and Software Development (Anticipated 2025),
Asheville-Buncombe Technical Community College (Asheville, NC)

Digital Design Level 1 Certification, Asheville-Buncombe Technical Community College
(Asheville, NC)

Professional Experience

* Personal Development – Full Time Education

August 2023 to present

Silver Ridge Recovery

Behavioral Health Technician

Mills River, North Carolina

June 2021 to August 2023

- Responsible for overseeing client care operations alongside team members through leadership of group activities and environment management
- Utilized healthcare management software for documentation of client care and assistance in insurance billing.
- Assisted in monthly team meetings focused on improving processes for behavioral health technicians
- Audited and restructured training and intake procedures as part of Southeastern Regional area team project to increase new hire efficiency and client care management communications.

Haywood Quick Stop
Customer Service Cashier

Asheville, North Carolina
June 2020 to June 2021

- Assisted customers through point-of-sale system with focus on outstanding customer service through quick resolution of complaints, extensive knowledge of products, and cultivation of a welcoming environment to ensure customer satisfaction.
- Handled alcohol, tobacco, and lottery ticket sales according to legal guidelines
- Worked in team project creating improved security and inventory management procedures increasing employee morale and reducing theft

AFG Distribution
Order Fulfillment Associate
2020

Asheville, North Carolina
January 2020 to June

- Efficiently picked customer orders utilizing inventory management software to scan and locate products throughout warehouse.
- Participated in weekly meetings with team of warehouse associates to identify productivity targets and create improvement initiatives
- Performed thorough inspection of products identifying any damaged or defective items before packaging for shipment according to company quality and safety standards.

*Personal Development

November 2019 to December 2019

Medical Action Industries
Production Line Lead Operator

Arden, North Carolina
May 2018 to October 2019

- Oversaw training and operations of production line employees and operation of sealing machines in creation of medical IV kits, ensuring efficient workflows adhering to production schedules and quality compliance.
- Documented and logged production reports in database system detailing material inventory and order identifications.
- Collaborated with quality control team on checking production materials and packaging according to ISO guidelines and federal regulations
- Identified opportunities for employee training improvements with collaboration of other management leading to improved productivity and employee morale
- Promoted to Production Lead Operator within first 4 months of employment.

Professional Memberships and Affiliations

Phi Theta Kappa Honors Society
National Society of Leadership and Success